No: S.11011/23/2009-CGHS D.II/Hospital Cell
Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare

Maulana Azad Road, Nirman Bhawan
New Delhi 110 108 dated the 15th July 2011.

OFFICE MEMORANDUM

Subject: Fresh empanelment of Diagnostic Laboratories and Imaging Centres under CGHS, Bengaluru, Chennai and Mumbai

The undersigned is directed to state that CGHS had initiated action for fresh empanelment of private Diagnostic Laboratories / Imaging Centres under CGHS, Bengaluru, Chennai and Mumbai and also for the revision of package rates (which were fixed in 2007), to be paid to diagnostic centres, by floating tender for the same. On the basis of the responses received rates for various procedures / treatments have been arrived at and have been uploaded in the website of CGHS: www.mohfw.nic.in\cghsnew\index.asp and can be downloaded.

2. The undersigned is directed to enclose a list of Diagnostic Laboratories and Imaging Centres that have conveyed their acceptance of the CGHS rates announced for different cities and have signed the Memorandum of Agreement with CGHS and have also furnished the appropriate performance bank guarantee. These Diagnostic Laboratories and Imaging Centres are now taken as included in the list of approved list for empanelment under CGHS, Bengaluru, Chennai and Mumbai. However, empanelment of Imaging centres is provisional subject to recommendation for empanelment by QCI after inspection.

3. In order that CGHS beneficiaries get treatment from well maintained and run diagnostic centres, it has been decided to have differential rates of reimbursements, as per details given in the enclosed rates list. The principle followed for the differential package rates being:

(i) where L-1 rates were arrived at on the basis of rates quoted by non-NABL accredited diagnostic centre, NABL accredited diagnostic centres will be entitled to reimbursement of certain percentage of additional amount over and above the L-1 rates; and

15/7/2011
(ii) Where L-1 rates were arrived at on the basis of rates quoted by NABL accredited diagnostic centres, then non-NABL accredited diagnostic centres would be entitled to an amount lower by certain percentage than the reimbursement made to NABL accredited diagnostic centres at L-1 rates.

(iii) NABL accreditation is not required for Imaging Centres and therefore, rates prescribed for NABL accredited labs are applicable for Imaging Centres.

4. A diagnostic centre empanelled under CGHS, whose normal rates for treatment procedure / test are lower than the CGHS package rates shall charge as per the rates charged by them for that procedure / treatment from a non-CGHS beneficiary and will furnish a certificate to the effect that the rates charged from CGHS beneficiaries are not more than the rates charged by them from non-CGHS beneficiaries.

5. In case of non-emergencies, the beneficiary shall have the option of availing specific treatment / investigation from any of the empanelled diagnostic centre of his / her choice (provided the diagnostic centre is empanelled for that treatment procedure / test), after the same has been advised by CGHS / other Government Specialist / CMO in-charge and permission is obtained from the competent authority.

6. Permission for treatment is granted by CMO in-charge / Additional Director / Joint Director, CGHS in case of pensioners, former Governors, former Vice-Presidents, ex-MPs, Freedom Fighters, etc., and by Rajya Sabha / Lok Sabha Secretariat as the case may be in case of sitting Members of Parliament, concerned Ministry / Department / Organisation in case of serving Government employees, serving employees and pensioners of autonomous bodies covered under CGHS.

7. The empanelled diagnostic centres shall honour permission letter issued by competent authority and provide treatment / investigation facilities as specified in the permission letter.

8. Diagnostic centres shall provide credit facility to the following categories of CGHS beneficiaries (including dependant family members, whose names are entered on CGHS Card) on production of valid permission letter:

   - Members of Parliament;
   - Pensioners of Central Government drawing pension from central estimates;
   - former Vice-presidents, Former Governors and former Prime Ministers;
   - Ex-Members of Parliament;
   - Freedom Fighters;
   - serving CGHS employees;

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   15/7/2011
• serving employees of Ministry of Health & Family Welfare (including attached / subordinate offices under the Ministry of Health & Family Welfare); and
• such other categories of CGHS cardholders as notified by the Government.

9.1 Bills should be submitted to the Office of the Rajya Sabha Secretariat / Lok Sabha Secretariat in case of sitting Members of Parliament and to Additional Director, CGHS, Bengaluru, in case of other beneficiaries enlisted above, once in a month.

9.2 Diagnostic centres shall extend credit facility to the above categories of CGHS beneficiaries under emergency / with prior permission irrespective of the CGHS city where they are registered and send the bill to Additional Director, CGHS, Bengaluru.

9.3 Bills of serving employees of the Ministry of Health & Family Welfare and the employees if attached / subordinate offices under the Ministry of Health & Family Welfare will be sent directly to the office / officer which / who referred the patients to the diagnostic centre.

9.4.1 In case of emergencies empanelled diagnostic centres shall not demand payment from CGHS beneficiaries on production of valid CGHS card, issued by competent authority of any CGHS City.

9.5 Reimbursement in case of pensioners, former Governors, former Vice-Presidents, ex-MPs, Freedom Fighters, etc., is made by CGHS and by Rajya Sabha Secretariat / Lok Sabha Secretariat in case of sitting Members of Parliament and by concerned Ministry / Department / Organisation in case of serving Government employees, serving employees and pensioners of autonomous bodies covered under CGHS.

9.6 Serving Central Government employees and their dependent family members not covered by the CGHS will not be denied treatment at package rates if they approach the diagnostic centres with a proper referral letter from the Ministry / Department in which they are working, after verifying the genuineness of the employee by production of his / her valid identify card issued by the appropriate authority.

9.7 Serving Central Government employees and their dependent family members not covered by the CGHS will not be denied treatment at package rates if they approach the diagnostic centres in emergency condition to the patient. The treatment will given after verifying the genuineness of the employee by production of his / her valid identify card issued by the appropriate authority.

10. In case of treatment taken in emergency in any non-empanelled private diagnostic centres, reimbursement shall be considered by competent authority at CGHS prescribed packages / rates only.

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15/7/2011
11. Any legal liability arising out of such services, responsibility solely rests on the diagnostic centre and shall be dealt with by the concerned empanelled diagnostic centre themselves.

12. This Office Memorandum supersedes all earlier instructions relating to empanelment of diagnostic centres for Bengaluru, Chennai and Mumbai.

13. Diagnostic Laboratories, who have not been NABL Accredited and have only applied for NABL Accreditation (being on the panel of CGHS at the time of submission of tender) shall however, be removed from the list of approved Diagnostic Laboratories, if they fail to obtain NABH Accreditation within six months from the date of issue of this Office Memorandum.

14. It has now been decided that in the list of Diagnostic Laboratories / Imaging Centres enclosed, which have been now approved under the fresh empanelment procedure, and have now signed the fresh Memorandum of Agreement and submitted the appropriate performance guarantee will be eligible to treat CGHS beneficiaries at revised rates with effect from the date of issue of this Office Memorandum.

15. The empanelment shall be for a period of two years or till the next empanelment of hospitals and diagnostic centres, whichever is earlier.

16. This Office Memorandum along with rates for diagnostic laboratories and Imaging Centres under CGHS in Bengaluru, Chennai and Mumbai can be downloaded from the website of CGHS, http://msotransparent.nic.in/cghsnew/index.asp.

Encl: As above

To

1. All Ministries / Departments, Government of India
2. Additional Secretary, Cabinet Secretariat, Rashtrapati Bhawan, New Delhi
3. UTI Infrastructure Technology & Services Ltd., Ground Floor, Jeevan Tara Building, Opp. Patel Chowk Metro Station, 5 Parliament Street, New Delhi 110001
4. The Managing Director, Central Organisation ECHS, Army (Hq), Maude Line, Delhi Cantonment, New Delhi 110 010
5. Director, CGHS, Nirman Bhawan, New Delhi
6. All Additional Directors /Joint Directors of CGHS cities outside Delhi
7. All Pay & Accounts Officers under CGHS
8. Additional Director (Hqrs) / Additional Director (SZ), CGHS, New Delhi
9. JD (Gr.)/JD(R&H), CGHS Delhi
10. CGHS Desk-I/Desk-II/CGHS-I/CGHS-II, Dte.GHS, Nirman Bhawan, New Delhi
12. Admin.I / Admin.II Sections of Dte.GHS
13. Rajya Sabha / Lok Sabha Secretariat
14. Registrar, Supreme Court of India
15. U.P.S.C.
16. Finance Division
17. Deputy Secretary (Civil Service News), Department of Personnel & Training, 5th Floor, Sardar Patel Bhawan, New Delhi.
18. PPS to Secretary (H&FW) / Secretary (AYUSH) / Secretary (HR) / Secretary (AIDS Control), Ministry of Health & Family Welfare
19. PPS to DGHS / SS & FA / SS & MD, NRHM / AS (H) / AS & DG (CGHS)
21. Nabhi Publications, P. O. Box No: 37, New Delhi 110 001
22. Bahri Brothers, 742 Lajpat Rai Market, Delhi 110 006
23. Shri Umranoal Purohit, Secretary, Staff Side, 13-C, Ferozshah Road, New Delhi
24. All Staff Side Members of National Council (JCM) (as per list attached)
25. Office of the Comptroller & Auditor General of India, 10 Bahadur Shah Zafar Marg, New Delhi
26. All Offices / Sections / Desks in the Ministry
27. Sr. Technical Director, NIC, MOHFW, Nirman Bhawan, New Delhi with the request to upload this Office Memorandum on the website of the CGHS.
28. Office Order folder / Guard File
Annexure to Office Memorandum, No: No: S.11011/23/2009-CGHS D.II/Hospital Cell dated the 15th July, 2011

BENGALURU

<table>
<thead>
<tr>
<th>S. No.</th>
<th>Name of Diagnostic Laboratory / Imaging Centre</th>
<th>Approved for</th>
<th>Whether accredited by NABL</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Anand Diagnostic Laboratory, Infantry Road Cross, Shivajinagar, Bengaluru 560001 Tel 25591947, 25599895</td>
<td>Diagnostic Laboratory &amp; Radiology</td>
<td>Yes</td>
<td>Empanelment of Imaging Services is provisional subject QCI inspection</td>
</tr>
<tr>
<td>2</td>
<td>RV Metropolis Diagnostic Health Care Pvt. Ltd., No-7 &amp; 21, 10th Cross Yellappa Garden, Malleshwaram, Bengaluru 560003</td>
<td>Diagnostic Laboratory &amp; Radiology</td>
<td>Yes</td>
<td>Empanelment of Imaging Services is provisional subject QCI inspection</td>
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<tr>
<td>3</td>
<td>Central Lab F3 3rd Floor Shiv Shankar Plaza, No19, Lalbagh, Richmond Circle Jn., Bengaluru-560027 Tel 22237370</td>
<td>Diagnostic Laboratory</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Bengaluru Inst. Of Oncology No.8., P. Kalinga Road, Sampangam Nagar, Bengaluru - 27 Tel 40206000</td>
<td>Diagnostic Laboratory &amp; Radiology</td>
<td>Yes</td>
<td>Empanelment of Imaging Services is provisional subject QCI inspection</td>
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CHENNAI

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<th>Whether accredited by NABL</th>
<th>Remarks</th>
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<tbody>
<tr>
<td>1</td>
<td>Metropolis Health Care Limited No.3 Jagannathan Road Nungambakkam, Chennai 600034 Tel 044 42055555</td>
<td>Diagnostic Laboratory</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Anderson Diagnostics No. 150 Poonamallee High Road, Chennai- 600084 Tel 044 43539444</td>
<td>Radiology</td>
<td>NR</td>
<td>Empanelment of Imaging Services is provisional subject QCI inspection</td>
</tr>
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<tr>
<td>1</td>
<td>Chitra Scan &amp; Imaging Centre, 2 Chitra Apartment, Ground Floor, Gokuldas, Pasta Road, Behind Chitra Cinema, Dadar (E), Mumbai 400 014 [Tel: 022 – 5680 6691 / 2412 9860]</td>
<td>CT, X-ray, USG, Colour Doppler</td>
<td>NR</td>
<td>Empanelment of Imaging centres is provisional subject to recommendation for empanelment by QCI after inspection</td>
</tr>
<tr>
<td>2</td>
<td>Dr Lal Path Labs Pvt. Ltd., Mumbai</td>
<td>Diagnostic Laboratory</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Dr. V. T. Shah Diagnostic Centre &amp; Clinic, Kapole Niwas, 590 Dr. Ambedkar Road, Mumbai 400019 [Tel: 022 – 2414 0745 / 24135594]</td>
<td>Radiology (USG, Colour Doppler) &amp; Diagnostic Laboratory</td>
<td>No</td>
<td>Empanelment of Imaging centres is provisional subject to recommendation for empanelment by QCI after inspection</td>
</tr>
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