### LIST OF ADDRESSES OF OFFICES OF BANKING OMBUDSMAN

(As on RBI website – 20.02.2019)

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Centre</th>
<th>Name &amp; Address of the Office of Banking Ombudsman</th>
<th>Area of Operation</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Ahmedabad</td>
<td>Shri G J Raju C/o Reserve Bank of India</td>
<td>Gujarat, Union Territories of Dadra and Nagar Haveli, Daman</td>
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<tr>
<td></td>
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<td>La Gajjar Chambers, Ashram Road and Diu Ahmedabad-380 009</td>
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<td></td>
<td></td>
<td>STD Code: 079 Tel. No. 26582357/26586718 Fax No. 26583325 Email : <a href="mailto:boahmedabad@rbi.org.in">boahmedabad@rbi.org.in</a></td>
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<td>2.</td>
<td>Bengaluru</td>
<td>Ms. C R Samyuktha C/o Reserve Bank of India</td>
<td>Karnataka</td>
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<tr>
<td></td>
<td></td>
<td>10/3/8, Nrupathunga Road Bengaluru -560 001 STD Code: 080 Tel. No. 22210771/22275629 Fax No. 22244047 Email : <a href="mailto:bobangalore@rbi.org.in">bobangalore@rbi.org.in</a></td>
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<td>3.</td>
<td>Bhopal</td>
<td>Shri V K Nayak C/o Reserve Bank of India</td>
<td>Madhya Pradesh</td>
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<tr>
<td></td>
<td></td>
<td>Hoshangabad Road Post Box No. 32, Bhopal-462 011 STD Code: 0755 Tel. No. 2573772/2573776 Fax No. 2573779 Email : <a href="mailto:bobhopal@rbi.org.in">bobhopal@rbi.org.in</a></td>
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<td>4.</td>
<td>Bhubaneswar</td>
<td>Shri S Behera C/o Reserve Bank of India</td>
<td>Odisha</td>
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<td></td>
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<td>Pt. Jawaharlal Nehru Marg Bhubaneswar-751 001 STD Code: 0674 Tel. No. 2396207/2396008 Fax No. 2393906 Email : <a href="mailto:bobhubaneswar@rbi.org.in">bobhubaneswar@rbi.org.in</a></td>
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<td><a href="#">Click here to lodge complaint</a></td>
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</tr>
</tbody>
</table>
5. Chandigarh
Shri J L Negi
C/o Reserve Bank of India
4th Floor, Sector 17
Chandigarh
Tel. No. 0172 - 2721109
Fax No. 0172 - 2721880
Email : bochandigarh@rbi.org.in

6. Chennai
Shri R. Lakshmi Kanth Rao
C/o Reserve Bank of India
Fort Glacis, Chennai 600 001
STD Code: 044
Tel No. 25395963 / 25395964
Fax No. 25395488
Email : bochennai@rbi.org.in

7. Guwahati
Shri A. R. Samal
C/o Reserve Bank of India
Station Road, Pan Bazar
Guwahati-781 001
STD Code: 0361
Tel.No.2542556/2540445
Fax No. 2540445
Email : boguwahati@rbi.org.in

8. Hyderabad
Smt Reeny Ajit
C/o Reserve Bank of India
6-1-56, Secretariat Road
Saifabad, Hyderabad-500 004
STD Code: 040
Tel. No. 23210013/23243970
Fax No. 23210014
Email : bohyderabad@rbi.org.in

9. Jaipur
Shri C D Srinivasan
C/o Reserve Bank of India,
Ram Bagh Circle,
Tonk Road, Post Box No. 12
Jaipur-302 004
STD Code: 0141
Tel. No. 2577931
10. Kanpur
Shri D K Srivastava
C/o Reserve Bank of India
M. G. Road, Post Box No. 82
Kanpur-208 001
STD Code: 0512
Tel. No. 2306278/2303004
Fax No. 2305938
Email: bokanpur@rbi.org.in

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Uttar Pradesh (excluding Districts of Ghaziabad, Gautam Buddha Nagar, Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)

11. Kolkata
Smt. Reena Banerjee
C/o Reserve Bank of India
15, Netaji Subhash Road
Kolkata-700 001
STD Code: 033
Tel. No. 22304982
Fax No. 22305899
Email: bokolkata@rbi.org.in

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West Bengal and Sikkim

12. Mumbai (I)
Smt. Ranjana Sahajwala
C/o Reserve Bank of India
4th Floor, RBI Byculla Office Building,
Opp. Mumbai Central Railway Station,
Byculla, Mumbai-400 008
STD Code: 022
Tel No. 23022028
Fax: 23022024
Email: bomumbai@rbi.org.in

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Districts of Mumbai, Mumbai Suburban and Thane

13. Mumbai (II)
Shri P K Jena
C/o Reserve Bank of India,
4th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla,
Mumbai-400 008
STD Code: 022
Telephone: 23028140
Fax: 23022024

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Goa and Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane)
14. New Delhi (I)  
Smt. Anupam Sonal  
C/o Reserve Bank of India,  
Sansad Marg, New Delhi  
STD Code: 011  
Tel. No. 23725445/23710882  
Fax No. 23725218  
Email: bonewdelhi2@rbi.org.in  

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15. Patna  
Smt. Nandita Singh  
C/o Reserve Bank of India  
Patna-800 001  
STD Code: 0612  
Tel. No. 2322569/2323734  
Fax No. 2320407  
Email: bopatna@rbi.org.in  

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16. Thiruvananthapuram  
Shri H N Iyer  
C/o Reserve Bank of India  
Bakery Junction  
Thiruvananthapuram-695 033  
STD Code: 0471  
Tel. No. 2332723/2323959  
Fax No. 2321625  
Email: bothiruvananthapuram@rbi.org.in  

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17. New Delhi (II)  
Shri R S Amar  
C/o Reserve Bank of India  
Sansad Marg, New Delhi  
STD Code: 011  
Tel. No. 23724856  
Fax No. 23725218-19  
Email: bonewdelhi2@rbi.org.in  

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18. Dehradun  
Shri H S Khitaulia  
C/o Reserve Bank of India  
74/1 G.M.V.N. Building, 1st floor,  
Rajpur Road,  
Dehradun - 248 001  

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19. Ranchi  Smt Chandana Dasgupta  Jharkhand
C/o Reserve Bank of India
4th Floor, Pragati Sadan,
RRDA Building,
Kutchery Road, Ranchi Jharkhand
834001
STD Code : 0651
Telephone : 2210512
Fax : 2210511
Email : boranchi@rbi.org.in

20. Raipur  Shri. Keshab Korkora  Chhattisgarh
C/o Reserve Bank of India
54/949, Shubhashish Parisar, Satya
Prem Vihar
Mahadev Ghat Road, Sundar
Nagar, Raipur- 492013
STD Code : 0771
Telephone: 2242566
Fax : 2242566
Email : boraipur@rbi.org.in

C/o Reserve Bank of India,
Rail Head Complex,
Jammu- 180012
STD Code : 0191
Telephone: 2477617
Fax : 2477219
Email: bojammu@rbi.org.in