OPD APPOINTMENT AT POLYCLINICS

1. Ref Advisory Note No – 2 on ECHS website wrt consultation by Appointment at ECHS Polyclinics (copy encl).

2. It has been brought to the notice of Central Organisation, ECHS through representations received from veterans, that instrs contained in the Note is not being implemented in the manner as promulgated, resulting in denial of OPD facilities.

3. The instrs contained in the Note was for the convenience of the Veterans with specific directions to be followed by high pressure Polyclinics. It is once again reiterated that no restrictions will be imposed in entertaining veterans, citing reason of not obtaining prior appointment, resulting in denial of examination. No patient will be denied OPD/consultation on reporting to the Polyclinics.

4. It is directed that any such prac being followed should be discontinued forthwith. Confirmation wrt implementation of these instrs may please be given for info of MD ECHS.

Encl: As above.

Internal

C & L Sec
P & FC Sec
Mcd Sec
S & A Sec - for upload to the ECHS Web Site please.
Central Organisation ECHS
Adjutant General's Branch
Integrated HQ of MoD (Army)
Maude Lines
Delhi Cantt – 110 010

30 Jul 2009

B/49707-Seminar/AG/ECHS

IHQ of MoD (N)
Air HQ (VB)/DPS
All HQ Comds (A/ECHS)

ADVISORY NOTE NO – 2

CONSULTATION BY APPOINTMENT AT ECHS POLYCLINICS

1. This year, ECHS Seminar was held on 15 and 16 Jul 09 at HQ Western Comd, Chandimandir. The theme of this seminar was ‘ECHS – the way ahead’. The Seminar was attended by eminent ex servicemen, senior serving offrs of the three services as also prominent heads of corporate hospitals and ECHS functionaries. The Seminar report is under prep and would be disseminated in due course.

2. One of the suggestions received was to examine instituting of consultation by appointment at the polyclinics. It was decided to implement this suggestion on trial basis in the polyclinics. While consultation by appointment may be a practical proposition in low-pressure polyclinics in the forenoon (peak hours), the same would not be true for high pressure polyclinics. Nominating one MO for consultation on prior appointment basis for afternoon in high pressure polyclinics would be more appropriate.

3. HQ Comds are therefore advised to institute the system of consultation by appointments wef 13 Aug 09. The system could be monitored and refined on as required basis in consultation with members of station ECHS advisory committee.

(Narinder Pal Singh)
Col
Dir (Ops & Coord)
for MD ECHS

Copy to :-
All Regional Centre ECHS
KSB