Name of the Complainant : Smt. Sunita Sharma
18, Mahindra Complex,
Opp. Khokher Complex,
Khosi Gujram Road, Patiala.

Name of the Public Authority : The Appellate Authority
Oriental Bank of Commerce,
Regional Office,
The Mall, Patiala,
Punjab – 147001.

ORDER

Smt. Sunita Sharma of Patiala has complained to the Central Information Commission that she received no reply/information from the Branch Manager/Central Public Information Officer although she had filed her RTI-application on 26 October 2010. A copy each of the RTI-application and the complaint are enclosed for ready reference.

2. It is noted that the Complainant did not have an opportunity to go to the Appellate Authority and has directly approached the Commission with her complaint. In exercise of powers vested under Section 18(1) of the Right to Information (RTI) Act, we direct the Appellate Authority to enquire into the
allegations made by the Complainant and after giving her an opportunity of hearing, to pass an appropriate order with a view to ensuring that the desired information is provided to the Complainant without any further loss of time.

3. We also direct the Appellate Authority to obtain the explanation of the Branch Manager/CPIO in writing for not providing the information in time and to forward the same to us along with his comments before 28 March 2011. We will decide on the imposition of penalty on the Branch Manager/CPIO in terms of Section 20(1) of the Right to Information (RTI) Act thereafter.

4. In case the Complainant is not satisfied with the orders of the Appellate Authority, he is free to approach this Commission again in second appeal.

5. The Commission ordered accordingly.

(Satyananda Mishra)
Chief Information Commissioner

Authenticated true copy. Additional copies of orders shall be supplied against application and payment of the charges prescribed under the Act to the CPIO of this Commission.

(Vijay Bhalla)
Deputy Registrar

Copy to:

The General Manager of the Oriental Bank of Commerce, Patiala is directed to forward a copy of this order to the designated Appellate Authority for implementing our directions.