Complaint: No. CIC/DS/C/2010/000290  
Dated: 24/09/2010

Complainant : Shri Satpal Bhatia, Kanpur  
Public Authority : Insurance Ombudsman, Lucknow

ORDER

The Commission has received a petition from Shri Satpal Bhatia, stating that his RTI-application of 20/07/2009 filed with the CPIO, Insurance Ombudsman, 6th floor, Jeevan Bhawan, Phase-II, Nawal Kishro Road, Hazratganj, Lucknow-226001, has been replied by the CPIO vide letter dated 28/07/2009.

2. On perusing the papers submitted by the complaint, it is observed that he has not availed the first-appellate channel u/s 19(1) of the RTI Act and has approached the Commission directly.

3. In view of above, the complainant is advised to file his first-appeal before the Appellate Authority, under section 19(1) of the RTI Act within four weeks of the receipt of this order. The Appellate Authority to take action as mandated under the RTI-Act, 2005 with a speaking order in the matter.

4. In case the complainant still feels dissatisfied with the decision of AA, then he can approach the Commission in second-appeal in prescribed format, along with complaint, if any.

5. The matter is closed at Commission’s end.

-sd-
(Smt. Deepak Sandhu)
Information Commissioner (DS)

Authenticated true copy:

(T. K. Mohapatra)  
US & Dy. Registrar  
Tel. No. 011-26105027

Copy to:-
1. Shri Satpal Bhatia,  
   11/106, Krishna Nagar,  
   Kanpur-208007

2. The CPIO,  
   Insurance Ombudsman,  
   6th floor, Jeevan Bhawan,  
   Phase-II, Nawal Kishro Road,  
   Hazratganj, Lucknow-226001