Circular No.38/11/10

Sub: Frauds perpetrated on Banks by using passwords of other employees.

It has been observed by the Commission that bank employees in certain cases are still not keeping secrecy of their passwords. Instances are still coming to the notice of the Commission where frauds of large amount have been committed by misusing the passwords of employees.

2. The Commission would like to re-iterate that it should be ensured that all the employees maintain secrecy of their passwords and also keep on changing the same as frequently as possible. The banks may evolve systems and procedures to ensure the same.

3. Instances of casual approach by any password holder should be dealt with ruthlessly by the concerned bank as the same may put huge funds at risk.

4. CVOs may take suitable action and regularly monitor secrecy of passwords etc. to this effect and appraise the Commission of the action taken in the matter.

5. CVOs should report compliance in the matter by including this aspect in monthly reports being submitted to the Commission.

All CVO's of Public Sector Banks